

CANCELLATION AND NO-SHOW POLICY

We understand that there are times when you must miss or reschedule a procedure appointment due to emergencies or obligations for work or family. However, when you do not call to cancel a procedure appointment, you may be preventing another patient from getting much-needed treatment. Conversely, the situation may arise where another patient fails to cancel with timely notice and we are unable to schedule you for a procedure due to a seemingly "full" appointment book. In an effort to prevent these adverse events from occurring, **we require cancellations to be made 72 hours before your scheduled procedure. If an appointment is not canceled at least 72 hours in advance, you will be charged a \$150 fee.** This fee will be your responsibility and will not be covered by insurance.
