



CANCELLATION AND NO-SHOW POLICY

We understand that there are times when you must miss an appointment due to emergencies or obligations for work or family. However, when you do not call to cancel an appointment, you may be preventing another patient from getting much-needed treatment. Conversely, the situation may arise where another patient fails to cancel with timely notice and we are unable to schedule you for a visit due to a seemingly "full" appointment book. In an effort to prevent these adverse events from occurring, **we require cancellations to be made 48 hours before your scheduled appointment. If an appointment is not canceled at least 48 hours in advance, you will be charged a \$75 fee.** This fee will be your responsibility and will not be covered by insurance.

Please note that our providers will not conduct the telehealth appointment while you are operating a motor vehicle. To cancel or reschedule an appointment, please call our office at 224.407.4400 or you may also email info@compgihealth.com.

