

PATIENT PORTAL INSTRUCTIONS

Welcome to Comprehensive Gastrointestinal Health! As we continue our efforts to provide you, our patients, with the highest quality of care, we want to ensure that you are involved in the maintenance and improvement of your health.

To that end, we encourage you to download the Healow app to track all aspects of your health care throughout our office. The patient portal enables our patients to communicate with our practice easily, safely, and securely over the internet.

Please follow these simple steps to securely and conveniently manage your health records.

Step 1. Download the Healow app from your app store.

APPLE STORE



GOOGLE PLAY STORE



Step 2. Once downloaded, please acknowledge and click on "I agree to the terms and conditions."

Step 3. Please enter your patient details such as name and date of birth.

Step 4. At this point, please enter the practice code: **AAGEBD** and verify the practice as Comprehensive Gastrointestinal Health.

Step 5. It will then prompt you to verify your account by sending a code via text message or email. Please select your preference and click "Send code."

Step 6. Once you receive this code, please enter it in the space provided and click "Verify."

Step 7. At this point, you will be prompted to reset your password and click on "Next."

Step 8. Please acknowledge and click on "Agree" to the practice consent form.

Step 9. It will then ask you to create a 6-digit pin code and enable face-ID if you wish.

Step 10. Congratulations, you have now successfully established your portal with Comprehensive Gastrointestinal Health.

Please be certain to call if you have any further questions or concerns.

224.407.4400
